

RESETTLEMENT VOLUNTEERS



TRANSPORTATION TEAM

Help our new neighbors with transportation to doctor's appointments, job interviews, ESL classes and more. This team is an essential part in helping new arrivals adjust to live in Tulsa!



WELCOME TEAM

Be the first to greet our newest neighbors! This team greets new arrivals at the airport with a warm Oklahoma welcome, helps stock each family's pantry and provides new arrivals with transportation to their new home. They also have the opportunity to provide them their first warm meal in Tulsa!



MOVE-IN TEAM

Help set up a refugee's first home in Tulsa! This team moves in and sets up furniture, ensures the home is stocked with essentials, and helps create a comfortable home for our newest Tulsa neighbors.



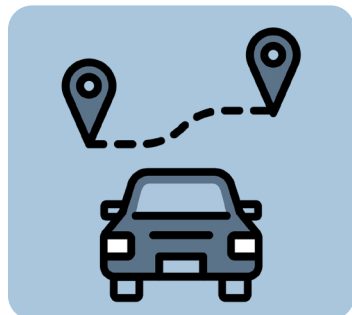
FURNITURE TEAM

Assist staff in picking up or receiving furniture donations and storing them. Assist the Move-In Team by delivering and setting up furniture in new arrival's homes.



CULTURAL COMPANION

Build friendships by visiting a family regularly in their home and helping them connect to local resources. Visit the library, find the nearest grocery store and provide practical advice. This can be a special opportunity to learn about another culture as a family.



TRANSPORTATION

Resettlement Volunteer Team

Transportation Team

Help our new neighbors get where they need to go! Provide transportation to doctor's appointments, job interviews, ESL classes, and other essential destinations. You can be matched with a family for a month or longer, commit to a specific day each week, or help with scheduled transportation needs as they arise. In a city with limited public transportation, this team plays a vital role in helping new arrivals build independence and adjust to life in Tulsa.

Time Commitment

1+ hour per week

3+ month commitment preferred

Responsibilities

Pick up clients from their home at least 30 minutes before their scheduled appointment.

Ensure all passengers are wearing seat belts properly. If transporting children, verify they are correctly secured in an appropriate car seat or booster seat.

Help clients confirm they have any required paperwork or documents before arriving at their appointment.

Requirements

- › Complete the required volunteer onboarding process, including a background check, Volunteer Training, and references.
- › Valid driver's license and clean driving record.
- › Patient, dependable, and adaptable.
- › Able to handle sensitive and confidential information with discretion.

Additional Information

Transportation volunteers can commit to serving on a specific day each week, be matched with a particular family, or serve during another defined period based on their availability.



WELCOME TEAM

Resettlement Volunteer

Welcome Team

Be the first to greet our newest neighbors! This team stocks the pantry with culturally appropriate groceries, welcomes new arrivals at the airport, provides transportation to their new home, and serves them their first warm meal in Tulsa.

Time Commitment

As needed (approximately 2–3 hours)

Responsibilities

- › Arrive at the airport before the flight arrives and locate the case manager or U.S. tie (if applicable).
- › Look for clients wearing an IOM badge that matches the case information.
- › Assist with collecting luggage and loading it into the case manager's or U.S. tie's vehicle.
- › Welcome the family and help orient them to their new home.
- › Review basic home safety procedures.
- › Ensure the family has a culturally appropriate, warm meal.

Welcome Team members may complete one or all of these tasks based on their agreement with the case manager and Volunteer Coordinator.

Requirements

- › Complete all required volunteer onboarding steps.
- › Log volunteer hours.
- › Report any concerns to Rising Village staff.

Additional Information

Volunteers will receive the client's flight number, case size, and the names and ages of all arriving family members. You can check the flight status for delays on the day of arrival. Rising Village staff will notify you of any cancellations.



MOVE-IN TEAM

Resettlement Volunteers

Move-In Team

Help create a welcoming first home for our newest neighbors! This team helps prepare and set up apartments before a refugee family arrives, moving in furniture, unpacking supplies, stocking essential items, and making sure the home is clean, comfortable, and ready for their arrival. Volunteers work together to transform an empty apartment into a welcoming space where a family can begin rebuilding their lives in Tulsa.

Time Commitment

One time, 3 hours

Responsibilities

- › Arrive at client's new home on Move-In day and help staff and volunteers unload furniture and household goods.
- › Help to design the space in a welcoming way by making beds, setting up the kitchen and arranging household items in the home.
- › If needed, help staff grocery shop for the family.
- › Set up kitchen and pantry with grocery items so the family can cook their first few meals.

Requirements

- › Willingness to work on a team or individually
- › Ability to stand, walk, kneel crouch and lift household items safely
- › Log volunteer hours



FURNITURE TEAM

Resettlement Volunteer

Transportation Team

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Time Commitment

1+ hour per week

3+ month commitment preferred

Responsibilities

Pick up clients from their home at least 30 minutes before their scheduled appointment.

Ensure all passengers are wearing seat belts properly. If transporting children, verify they are correctly secured in an appropriate car seat or booster seat.

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Requirements

- › Complete the required volunteer onboarding process, including a background check, Volunteer Training, and references.
- › Valid driver's license and clean driving record.
- › Patient, dependable, and adaptable.
- › Able to handle sensitive and confidential information with discretion.

Additional Information

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CULTURAL COMPANION

Resettlement Volunteer

Cultural Companion

Build friendships by visiting a family regularly in their home and helping them connect to local resources. Visit the library, find the nearest grocery store and provide practical advice. This can be a special opportunity to learn about another culture as a family.

Time Commitment:

2-3 times a month, 6-12 months

Responsibilities

- › Build friendships through visits with refugees in their home and around the community.
- › Engage in English conversation practice to help strengthen their language skills.
- › Help connect the family or individual to local resources in their community (bus, local library, grocery store, etc.)
- › Provide practical advice (budgeting, sorting mail, etc.)
- › Learn about another's cultures, values and experience

Requirements

- › Complete volunteer onboarding: Background check, orientation, references
- › Review confidentiality policy
- › Log volunteer hours
- › Report any concerns to the Volunteer Coordinator

Location

Its recommended to meet at the family's home the first few times. Once trust has been established, you can begin to explore their community.

PROGRAMMING VOLUNTEERS

Volunteers play a vital role in helping refugees and immigrants build community, learn English, and access essential resources. Whether you want to serve regularly or simply try it out for the first time, there are many ways to get involved.

TRANSPORTATION

Our greatest need. Help drive refugee and immigrant families to classes, food banks, and other essential services while building meaningful relationships.

Volunteer Need: Driving for daytime classes during the week.

Additional Opportunities: Driving for appointments, job interviews, workshops, food banks.

Requirements: Application, background check, valid driver's license and insurance. Men and women welcome.

CHILDCARE

Help care for children in our play room during our classes and programming so parents can focus on learning English.

Volunteer Need: Tuesday, Thursday, Friday | 10 AM – 12 PM

Requirements: Application, background check, and online child protection training.

Notes: Ages are from infant to elementary.

CRAFT & CONVERSATION CLUB

A relaxed gathering where women practice English, enjoy simple crafts, and build friendships.

Volunteer Need: Fridays | 10 AM – 12 PM

Notes: Women volunteers only. No application or background check required. Great opportunity for new volunteers—just show up and join!

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SEWING PROGRAM

Support refugee and immigrant women by assisting with sewing classes. Helping our ladies learn sewing skills that can lead to income opportunities.

Volunteer Need (Women Only):

Beginner Class – Thursday | 10 AM – 12 PM

Beginner Class – Tuesday | 12 PM – 2 PM

Intermediate Class – Monday | 10 PM – 2 PM

Workshop – Thursday | 12 PM – 2 PM

CONVERSATION CAFÉ

A casual environment where English learners practice conversation with volunteers. No prep required—just show up and participate.

Volunteer Need: Monday | 7 – 8:30 PM (South Tulsa Baptist Church)

Wednesdays | 7 – 8:30 PM (Rising Village office)

ONE OFF OPPORTUNITIES

We operate to serve the needs of the , which sometimes varies from week to week. Things like helping a refugee move, or delivering food to a family need that has been affected by cuts. Keep an eye on our social media and email blasts for more opportunities to serve.

Ways to serve as needed:

- › Apartment Set Up and Movers
- › Food delivery
- › Prayer event
- › Advocacy

VOLUNTEER WITH US!

Follow the QR code to start the process by filling out a simple form and we will reach out with next steps. For churches or organizations please reach out to the email below. Thank you!



Our Website: **risingvillage.org**

Have questions? Send us an email!

volunteers@risingvillage.org